



# National Association of Senior Move Managers CODE OF ETHICS

## Category 1 ~The Client Relationship

### Standard 1 – Advocacy and Loyalty

The client is the person in transition. I will provide services and recommendations based on the needs and concerns of the person in transition.

### Standard 2 – Promoting Self-Determination

I will respect and encourage the client’s right to be in control and to make decisions.

### Standard 3 – Right to Privacy

I will not disclose personal information about clients and will reveal such information only with the client’s permission.

### Standard 4 – Conflict of Interest

I will seek to avoid conflicts of interest, and will use best practices for reducing conflicts of interest when dual relationships are present.

## Category 2 ~ Business Practices

### Standard 5 – Integrity

I will be honest in all business relationships, including those with clients, employers, colleagues, and staff.

### Standard 6 – Accountability

I am accountable to clients, employees and the general public.

## Category 3 ~The Senior Move Management Industry

### Standard 7 – Continuing Education

I will promote the competency and professionalism of myself and my staff through continuing education.



NASMM Member signature: *Robbin Corsiatto Jerry Foss* Date: March 26,